2018 Annual Report



Celebrating 35 Years



The power of you



Perhaps you have a dream, and the focus and tenacity to make it come true, but you don't have access to the capital you need to make it happen.

you

Or you want your charitable donations to help your Granite State neighbors realize their dreams, and to strengthen families and communities.

Or you want to invest your dollars in ways that help others achieve their own success.

For you, there's us—the New Hampshire Community Loan Fund. We believe in Opportunity. For All. For 35 years, we have harnessed the power of you to help turn dreams and drive into successes we all can share.

As a donor to our Annual Fund, you support the customized education and training that help our borrowers succeed. When you donate to Permanent Capital, you enable us to shape loans to our borrowers' needs, deepen the supply of capital we will lend again and again, and attract new investments.

As an investor, you earn fixed-rate income while your money creates and preserves affordable housing, good jobs, small businesses, child care centers, local food systems, and nonprofits.

And when you borrow funds, you gain more than capital. You get access to technical assistance and education designed for your success. And you connect with people dedicated to helping you build a better life for yourself, your family, your employees, your community, and our state.

For 35 years, you've helped us strengthen New Hampshire



It's no big secret. We've been a YOU-powered organization for 35 years.

Since the Sisters of Mercy let us use their money to help homeowners in Meredith buy their manufactured-home park, you have powered us through more than 2,800 loans. Multiply those loans by the number of families and communities they've touched, the opportunities they've created, and the lives they've transformed, and you have had enormous impact in this little state we call home.

Thank you.



You helped me

share my culture.

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You helped our ROC attract homebuyers.

pg 8





You helped us grow our business.

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You helped us create a cozy classroom.



You made buying my home affordable.

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You turn my donations into opportunity.

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Giving back and giving forward

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You gave me a second chance.

You helped us invest in New Hampshire.

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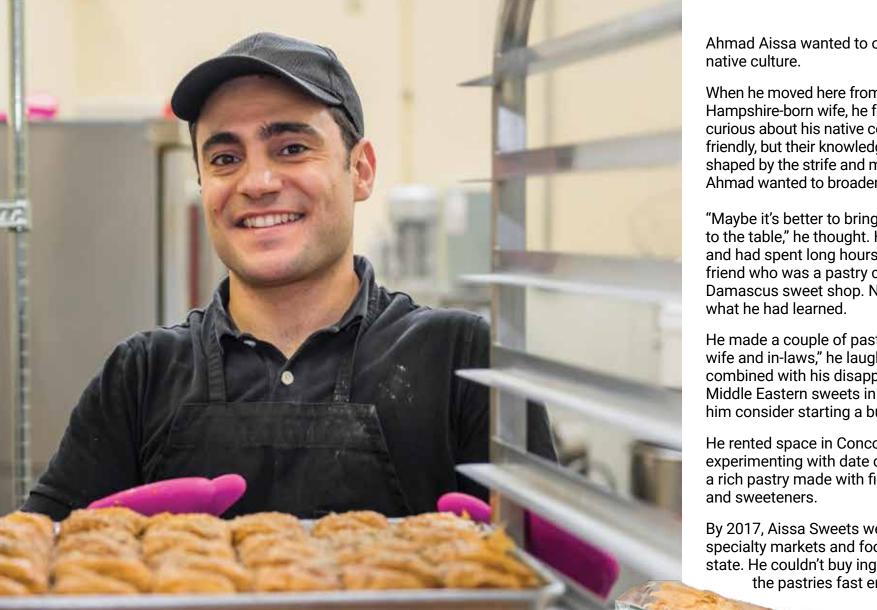
Business Finance

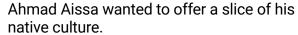


Ahmad Aissa Aissa Sweets Concord

You helped me share my culture.

"You were able to see my vision. I'm not just an application full of numbers-I'm an entrepreneur, and you respect that. It is a beautiful relationship."





When he moved here from Syria with his New Hampshire-born wife, he found many people curious about his native country. They were friendly, but their knowledge of the country was shaped by the strife and misery of its civil war. Ahmad wanted to broaden their perceptions.

"Maybe it's better to bring something positive to the table," he thought. He enjoyed cooking, and had spent long hours studying with a friend who was a pastry chef in a famous Damascus sweet shop. Now he tested

He made a couple of pastries "to impress my wife and in-laws," he laughs. Their response, combined with his disappointment with the Middle Eastern sweets in stores here, made him consider starting a business.

He rented space in Concord and started experimenting with date cookies and baklava, a rich pastry made with filo, chopped nuts,

By 2017, Aissa Sweets were popular in specialty markets and food co-ops around the state. He couldn't buy ingredients and produce the pastries fast enough.



Ahmad applied to the Community Loan Fund for a loan to buy bulk ingredients. Immediately, he was filling orders six times larger than before. He was also connected with a naturalfoods consultant and a financial advisor.

"It was a relief to have someone to talk to about the business," he says.

With a solid business plan, and demand still growing, Ahmad got a second loan this year to buy cookie-making and -packing machinery.

"Without this help, what took us months would have taken us about two years of extremely hard work, and expenses wasted here and there." Ahmad says.

Instead, the machines are humming, sales are doubling, and the company is hiring. "Things are happening this year," he says with a huge grin. "Yeah, definitely. They're going crazy."

ROC-NH



Dolores Durant Pine Grove MHP CooperativeSwanzey

You helped us attract buyers.

When Pine Grove manufactured-home co-op needed to fill vacant lots with homes, ROC-NH trainers helped them create a vision, strategy, and work plan. This customized training wouldn't be possible without our donors.



Pine Grove MHP Cooperative wrestled with how to put homes on its six vacant lots. Its homeowners pay a monthly fee to use the land under their houses, so those empty lots represented almost \$24,000 a year in lost income.

Filling lots is a complex challenge many resident-owned communities (ROCs) face. Rent revenue pays for co-ops' services, taxes, repairs, and upgrades. Those that maintain full occupancy can keep their members' rents stable and affordable.

In Pine Grove, developed in the 1960s, most manufactured homes sit on blocks. Since 2004, though, state law has required that homes be installed either on a foundation or on a concrete pad that costs upwards of \$7,500.

When Dolores Durant moved to Pine Grove in 2015, she attended meetings at which the coop's board of directors considered giving new homeowners six months' free rent and various other incentives.

Before long, she was asking questions. "I bring up things that I see and wonder about, and I want to know why," she says.

Her "why" in this case: Why doesn't the co-op pay for the pads?

She began working with a committee, which met with ROC-NH trainers to discuss what filling the lots would mean to the co-op and how best to promote the co-op, and the Keene area, to potential homebuyers. Finally, they created a plan and got to work.

The committee erected a big "Why Rent When You Can Buy" banner at the park's entrance this spring, and connected with a local manufactured-home retailer. By summer's end the co-op had installed two pads and welcomed two brand-new homes. A double-wide pad was planned for the fall, with possibly the last three to follow next year.

The 126 resident-owned communities (ROCs) in New Hampshire contain more than **7,200** permanently affordable homes.

Child Care Facilities



Karyn Ames
Sandwich Children's Center
Sandwich

You helped us create a cozy classroom.

"That classroom was falling apart. We just couldn't have children in there anymore. Having a loan from the Community Loan Fund so we could finish the project was a big relief."





With a butterfly garden, a caterpillar cafeteria, a snowshoe trail and rows of vegetable plants, the Sandwich Children's Center prizes outdoor, nature-oriented learning.

By 2016, its school-age classroom was pushing that a little too far. It was feeling more "outdoor" than "indoor."

Years earlier, when the building was a hardware store, that room had been tacked on as storage space. It was dark, drafty, and so cold in winter that the school shut off the water to the bathroom so the pipes wouldn't freeze. Water from a rocky ledge coursed under one sagging corner.

"The room was constantly on our mind, thinking it was eventually going to fall off the side of this building," says Center Director Karyn Ames. "We just couldn't have the kids in there anymore."

Early education centers often need to fundraise for basic supplies and very rarely have savings to put toward major building repairs. That's true of the Sandwich Children's Center, which cares for children from infants to age 12, and where nearly half the students get tuition assistance from the state or from the Center itself.

Needing the room as quickly as possible, Karyn turned to the Community Loan Fund for a bridge loan after a tax credit grant was approved from the New Hampshire Community Development Finance Authority. The grant money would arrive over two years and pay for most of the project, with the rest raised from the community.

The loan allowed them to demolish, then rebuild the classroom, and renovate a bathroom to make it wheelchair-accessible.

This spring, the school-age students returned to a bright, airy classroom, with a vaulted ceiling and inset lights. Books, puzzles, and games filled the shelves around a woodworking bench and a light table (donated by Community Loan Fund staff) with magnet tiles and geometric shapes.

And the section of the room that had been in danger of collapsing? It's now a sun-cozy reading corner.





Farm Food Initiative

You helped us grow our business.

"The Community Loan Fund and our bank looked at what we were doing, saw what the potential was, and believed in our vision. It was a big vision, and it took all that support to make it happen."





They still laugh about the panini book, and the snacks.

In 2012, Nicole Carrier and Annette Lee had an ambitious idea. They'd buy a historic 12-acre farm, convert the barn into a brewhouse and tasting room for their one-year-old Throwback Brewery, and grow hops and other ingredients in the fields.

The initial plan was all about the beer and selling just enough food (about \$210 a day) to maintain a brew pub license. "We thought it was just going to be an expanded version of our tasting room in the warehouse," where they'd sold potato chips at a buck a bag, says Annette. So, they calculated how many sandwiches they'd need to sell, and Annette bought Nicole a panini cookbook.

They began envisioning local food—maybe a cheese slate and some snacks. Then Carrie Dahlgren, a friend who'd been a chef at one of Portsmouth's finest restaurants, joined them, ostensibly as chief snack-maker.

Snacks? Ahhh, no. Carrie, who grew up in a farming community, is all about cooking from scratch, using fresh, local ingredients. She had higher aspirations. "I'm making soup from scratch, and I'm making fresh bread," she said.

The food service started slowly, with just Carrie and one other person, but customer demand was soon overwhelming. "We just had no idea," says Annette. "But the food, and the creativity, and the freshness—she sources as much as we can locally within New England—all those things go so well with our mission as a brewery, and it just clicked for people."

Three years after moving to the farm, Throwback is acclaimed for its brew, its Gastropub featuring fresh-from-the-field ingredients, its emphasis on all things fresh and local, its community events, its bucolic setting, and its business savvy. The brewing operation has grown from a three-barrel system to 15 barrels and Throwback employs 14 people full time and another 22 part time. Success across the board.

And that panini book and press? Gathering dust.



Welcome Home Loans



Donald Winslow Merrimack

You made buying my home affordable.

When Donald Winslow needed help reading loan documents—because cancer had robbed his close focus—loan originator Pamela MacDonald sat with him and read them aloud, making sure he understood. "Pam, she was a life-saver," says Donald. This kind of personalized help wouldn't be possible without our donors.

Some would call Donald Winslow a lucky guy. He just shrugs. Whatever happens, he says, is meant to be.

Seven years ago, what looked like a blemish had become a cancer that consumed most of his face and crept into his brain. Doctors gave him 2½ months to live. Aggressive chemotherapy might give him a 10-to-20% chance of adding a few more months.

Ten to 20% was better odds than zero, he figured. He signed up for the chemo.

That began a years-long journey of chemicals and surgeries. The low point was the day he lay in bed, emotionally and physically spent, his bones aching, thinking all he needed to do was close his eyes and his time may be up.

Suddenly, he says, something told him to get up NOW. He did. "And ever since then I started climbing back."

Last winter, Donald was living in a onebedroom apartment, saving some money, and hoping to get a place of his own again. He drove around southern New Hampshire jotting down the phone numbers on For Sale signs.

One was outside a manufactured home in Camp Sargent Road Cooperative in Merrimack, a fixer-upper. Because the home was in a resident-owned community, he was eligible for an only-in-NH loan that would save him thousands of dollars.

People who borrow to buy manufactured homes typically pay interest rates several points higher than those for site-built homes. But in a handful of resident-owned communities in NH, homeowners and buyers can get mortgage loans with low down payments and conventional interest rates. The Home Preferred loans are offered by NH Housing, with help from the Community Loan Fund and four other lenders.

After scraping, painting, pulling down wallpaper, and pulling up rugs, Donald moved in on a Sunday in late June. The place looked crisp. All this and he was saving close to \$300 a month compared to what he paid to rent.

The next day, Donald had an oncologist appointment.

For the first time in seven years, he was cancer-free.

Welcome Home Loan

borrowers who previously rented apartments save an average

\$361

per month in housing costs

Community Housing



Richie
Twin Pines Housing
Lebanon

You gave me a second chance.

the gratitude and gratefulness. It's wonderful to live like this. I can actually go in my own kitchen and cook dinner! Or boil water to have a cup of coffee—imagine that! "



A little more than two years ago he was alcoholic and homeless, panhandling for beer money and sleeping on steam pipes under a bridge in Nashua.

When he began falling regularly, he blamed the booze. He was admitted to the hospital in such bad shape, doctors said he'd never survive alcohol detox.

So they induced a coma. He awoke a week and a half later, sober but still barely able to walk. He had nerve damage in his spine.

Fortunately, he was accepted for a residential treatment program near Dartmouth-Hitchcock Medical Center, where he had the surgery. He then moved into The Upper Valley Haven's Hixon House Shelter, where he got the time, care, and stability he needed to heal—physically and emotionally.

As Richie recovered, Twin Pines Housing was buying a building in downtown Lebanon so it could partner with the Haven to house people with very-low incomes, including some who were chronically homeless.

The project got enthusiastic support from city officials and citizens, including the building's owner, who sold it at a discount. The Community Loan Fund and NH Housing financed the purchase and renovation.

In August, Richie moved into a one-bedroom apartment in Parkhurst Community Housing—his first home in eight years. An on-site case manager looks in on him, his physical therapy is a stone's throw away, he rides a free bus to medical appointments, and he's supported by strong friendships through his church and the local Alcoholics Anonymous. He has discovered a creative side, making colorful clocks from vinyl records and turning tree limbs into walking sticks.

"I'm very grateful, very lucky, that I got chosen for this place," Richie says. "It's exactly where I need to be."

He's also very thankful for the many people who helped him turn his life around.

"This shows that all the work that everybody does, it does ... pay ... off."



Annual Appeal Donor



Joe Keefe Impax Asset Management Portsmouth

You turn my donations into opportunity.

You give to some nonprofits because they're building a new building, or having an important capital campaign, but the payoff is way down the road. With the Community Loan Fund, the work is so vital, and the payoff is happening every day. That's what impact is."



What kind of impact do you want your money to have?

Whether talking about charitable donations or interest-earning investments, Joe Keefe's answer is the same. He wants to measurably improve people's lives and opportunities, especially those of his New Hampshire neighbors.

The Community Loan Fund, he says, does both.

"There are sectors of society that otherwise would not have access to credit. They're worthy of it, they make good use of it, they build businesses, they support families, yet they would not be adequately served by traditional lenders," he says. "That's why I donate to and invest in the Community Loan Fund."

Joe is President of Impax Asset Management. Over the last decadeplus, he has supported the Community Loan Fund by donating to its annual campaigns and permanent capital fund. His company also donates, through an employee committee, and has invested here.

He says, "The ability to be a donor or investor, or both, is one of the great things about the Community Loan Fund."

He also appreciates that at the same time the Community Loan Fund

"It's making capitalism work for everyone, rather than just the privileged."

uses financing to help people help themselves, its programs bend business markets toward the people who most need them.

Back in 1984, when ROC-NH helped its first group of homeowners buy their manufactured-home park, no bank would lend to a resident-owned community. Now, banks routinely partner with the Community Loan Fund in financing park purchases.

Welcome Home Loans proved that buyers of manufactured homes, when they also own the land under their homes, are worthy of the same financing available for conventional homes. As a result, the federal Fannie Mae program backs mortgage loans in pre-approved ROCs (resident-owned communities).

"You've had some fabulous, groundbreaking programs, and have shown that these programs work in business markets," says Joe.

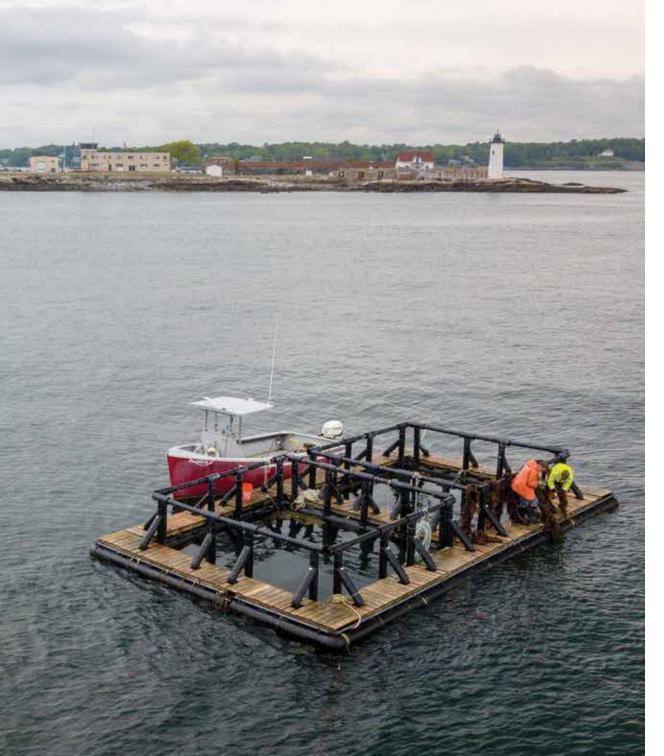
"It's making capitalism work for everyone, rather than just the privileged."



UNH FoundationDurham

You helped us invest in our state.

"As a public institution, UNH is charged with a very important responsibility to New Hampshire, and this was a great way to solidify that. You use our investments to provide opportunities for people who are among the neediest in the state."





When the UNH Foundation invested \$3.06 million in the Community Loan Fund in July 2017, they were the foundation's first impact investments, and its first directly in a New Hampshire organization or business.

Combined, they were also one of the largest investments ever in the Community Loan Fund.

The convergence of several factors made it happen, says Erik Gross, the foundation's treasurer.

UNH is rightfully proud of its history in the field of sustainability, which includes its Sustainability Institute, several related majors, renowned work on climate research, and a student-led trash-to-treasure program.

So after it earned the Gold-level STARS (Sustainability Tracking, Assessment & Rating System) rating in 2014, administrators set their sights on the highest, Platinum, rating.

STARS grades universities in 18 areas related to sustainability, and its investments were one in which UNH had room to improve. An investment here would be one way to help UNH achieve that highest rating.

At the same time, toward the end of an ongoing discussion with students who wanted UNH to divest its investments from fossil fuel companies, one student said, "Well, you know what would be really awesome? If you could just make an investment in the New Hampshire Community Loan Fund."

The foundation's investment advisor had analyzed the Community Loan Fund and approved it as an impact investment, not only for UNH, but for any of its clients.

So the UNH Foundation made the two investments last July, and followed them with another \$1 million this summer for its sustainable investing portfolio.



It's a natural fit, says Erik.

"New Hampshire is part and parcel of what UNH is," he says. "The fact that (the investment) fits within our portfolio as a prudent investment is very important, but after that, it's a great way to be able to help the people of New Hampshire."

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The New Hampshire Community Loan Fund offers donors two choices. They can direct their gifts to:

support education/technical assistance that help our borrowers

succeed, or

expand our permanent capital, which is loaned into NH communities many times over.

Both types of gifts have immediate and lasting value and impact. You can donate via:

- Cash, check, or credit card
- Securities
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Call Mat Solso at (800) 432-4110, ext. 760, email him at msolso@communityloanfund.org or visit communityloanfund.org/donate for more information.

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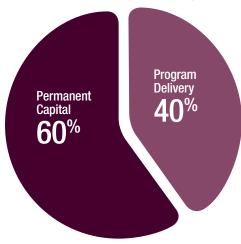
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Tom and Beverly Westheimer Katie and Doug Wheeler

Matt and Jody Wilhelm Thomas Wilkins

Roberta Wood

Julie and Joel Williams Jane Wood

Julie Woodman, in honor of Karley Click Lawrence Yearke

Susan and Mark Zankel Barb and Bill Zeckhausen

Businesses. Foundations. Governmental. Not-for-Profit. and Religious **Organizations**

Anonymous Amazon Smiles Foundation Ella F. Anderson Trust, BNY Mellon.

N.A., Trustee The Bagan Foundation

Bank of America Bay Colony Development Corp.

Blair Fund

The Jack and Dorothy Byrne Foundation Church of the Good Shepherd, Nashua Cogswell Benevolent Trust

Couch Family Foundation Bernadette Cronin-Geller and Lawrence H. Geller Social Justice Fund, in honor of Jon Roesser

Franklin Savings Bank Giving Assistant Grappone Automotive Group The Griffiths-Wennrich Family Fund Hanover Consumer Cooperative Society

Richard B. Harris Foundation

Heartwood Media High Mowing School Jane's Trust Lincoln Financial Foundation

Elm Grove Companies

Maine Community Foundation -Undapassawana Fund The John Merck Fund Merrimack County Savings Bank **NBT Bank NGM Insurance Company** New Hampshire Center for Nonprofits

New Hampshire Charitable Foundation **Employees of Associated Grocers of**

NE and AG Supermarkets **Bedford Fund**

Fund

Fund for Tomorrow: Youth and Children in New Hampshire Thomas W. Haas Fund

Impax Asset Management Charitable Fund Jean L. Hennessey Wild Schemes

Lilla Family Fund Caroline and Spencer Martin Fund

George W. Merck Fund Judy Popkin Memorial Fund

Pumpkin Hill Fund B. and J. Rosenfield Family Fund, in memory of Jay Rosenfield Taylor-Lundquist Family Fund

Wyman Family Fund

"You Have Our Trust" Fund New Hampshire Housing

Finance Authority

New Hampshire Chapter of the National Association of Social Workers

Northland Forest Products, Inc. The Elizabeth Parkhill Trust Passumpsic Savings Bank PavPal Giving Fund People's United Bank Pratt Family Giving Fund The Provident Bank

Rhoda Ross and Joseph Solomon Fund

Sandy River Charitable Foundation Sisters of Holy Cross

Episcopal Church StartDate Labs

Stewart Property Management Tallwood House, Concord, NH TD Bank

US Department of Treasury, CDFI Fund

St. Andrew's-in-the-Valley The Tuller/Loftis Family Fund Kim Votta Consulting Women's Fund of New Hampshire

Maureen Kelliher

Maureen Kelliher, a Senior Vice
President and
Investment Officer
at Cambridge Trust
Company of New Hampshire,
has donated generously to the
Community Loan Fund since
2000. She views her permanent
capital donations as both giving
back and giving forward to
New Hampshire and its people.

"It is personal because I come from the financial world, and I understand how difficult it is for certain populations and certain borrowers to get access to capital," she says. She appreciates the ways the Community Loan Fund uses permanent capital both to empower people and to create ways they can capitalize on opportunities.

Permanent capital, she says, is "far more important than people realize."

Permanent Capital Donations

The gift that keeps giving

Three reasons to donate to permanent capital:

- · Your gift is loaned into New Hampshire communities again and again.
- · Your gift allows us to customize loans to fit borrowers' specific needs.
- · Your gift attracts Opportunity NH Investments, multiplying your impact.

Customized

Loaned over

and over

Permanent

Capital

donor impact

Tough problems require flexible solutions. Here's how your permanent capital gifts are put to work:

- They become zero-percent loans that cover down payment and closing costs for people who can afford a home but can't manage the up-front costs.
- They become loans
 that enable residents
 purchasing their
 manufactured-home parks
 to negotiate better deals and plan for necessary
 environmental/public health improvements.
- They become loans with flexible terms so seasonal businesses can repay when their sales are the strongest.

Thomas P. Almy Fund established by Katharine Almy 2004

Permanent Capital Named Funds

Supporters like you create named permanent capital funds to

honor loved ones. Funds can be opened with a \$100,000 gift,

or a combination of gifts totaling that amount.

Elliott Berry Fund established 2017

John and Pamela Blackford Fund established 2010

Alan Cantor Fund established 2011

William and Ruth Dunfey Fund established 2011

Ferlins Foundation Fund established 2011

Founders Fund established by Harold Janeway 2002

Great Beginnings Fund established 2010 by an anonymous donor

Thomas W. Haas Fund established 2015

Mary Louise Hancock Fund established 2011

Jean and John Hennessey Fund established 2004

Hirshberg Family Fund established 2007

Innovation Fund established by the Sandy River Charitable Foundation 2011

Chuck Matthei Fund established 2016

Robert and Joyce McCray Fund established 2018

Merrimack County Savings Bank and Meredith Village Savings Bank Fund for Affordable Housing established 2017

Penny Pitou and Milo Pike Fund established 2001

Martha and Dana Robes Fund established 2006

Ed Tomey Fund established 2014

Rawson Wood Fund established 2007

Interested in creating a fund?

Contact Mat Solso at (800) 432-4110, ext. 760 or email him at msolso@communityloanfund.org.

Investors

Individuals

Anonymous (149) Elizabeth Ahl Ursula and John Allen Joseph Alosky Arnie Alpert Mark Andrew Barry and Sarita Ashar Jeffrey and Elizabeth Baker Peter and Carolyn Baldwin Bill and Betty Bardsley Karin S. Barndollar Flissa Barr Wayne Barstad and Anne Kapuscinski Martha Bauman Donat Bay and Kimberly Dorn Carolyn Benthien Bruce Berk and Rebecca Shahan-Berk Jeannette Bilodeau Cvnthia D. Bittinger

Betsy Black and Cathy Menard

Milton and Sandra Blackington

Pamela Blackford

David Blair

Stuart Blood and Li Shen Jenny Boesch D.G. Bonell H. Boone and Margaret Porter Glen and Lois Boston Steven Botkin Bryan C. Bouchard Jane Rachel Bradlev Lila Mary Bradley Paul and Martha Bradley Nancy Page Brigham Don James and Mary Jo Briselden Howard Brodsky David and Jane Brown Anne Burnett Kraig Burnham and Lisa Schultz Suzanne and Larry Butcher Mary Ann and Len Cadwallader Malcolm and Bernadette Cameron Page Cannon Alan and Patricia Cantor Lawrence P. and Sandra L. Carr John E. and Diana C. Carroll



Victoria P. Chase Hilary P. Clark Lvnn L. Clowes David and Ellie Cochran Burton J. Cohen Cora M. Collins-Kangas Joan Connacher Margo and Greg Connors Heidi Copeland Martha Copithorne Elizabeth 'Zib" Corell Jordy Cornoa Fred W. Courser Family Trust Jovce M. Crane Catherine F. Creed Lucy Crichton Jeanne E. Cusson Edwina H. Czaikowski Claire Darrow John DeCaprio John A. Demers Hannah Dennison Kim and Marc Dery David and Rebecca Cawley Jean Deupree Elizabeth Cazden Julie Dewdney Joseph Diament

Jonathan and Kathryn Chaffee Tom and Patience Chamberlin Heidi Chase Stephen Cole and Rev. Nancy Talbott Duane Dale and Heidi Frantz-Dale Steven and Margaret Dawson Jerry Dionne and Ramona Dow Greg Doane Brian and Darcy Drayton Diana Duffy Andrew Duncan Cynthia and William Duncan Luther and Diane Durgin Juliana Eades

Rachel Eades

Judith Elliott

Anne Emerson

Eichell Family Trust

Kenneth A. Gold Sonia Gonzalez and Jay Hoyt Rebecca Gould and William Buckley Anthony and Glynn Graham Jeremy Eggleton and Sarah Schweitzer Linda J. Grav Alice Bennett Groh Elizabeth and Dennis Hager John Hamilton and Krista Helmboldt

David C. Emerson BJ Fntwisle Connie Eppich and Rob Drugan Jane H. Esten Charlotte Fardelmann Sue Farris Garv and Marv Faucher Judith and Gail Favre Suzanne S. Federer Lewis Feldstein Joseph Fellows Leslev Finlayson Dr. and Mrs. William J. Finlayson Dorothy M. Fitch and John H. Munier, Jr. Grav and Helen Fitzgerald William Flannery The Fleischman Family Sally W. Fleming Harriet Forkey Ezra Fradkin Nancy Frankel Joseé Frenette Lenore Friedlander Karen Friedman Susan Fuller Gadfly Trust Paul Galla Jill A. Gallant Barbara K. Galle John Garvey and Cotton Cleveland Charles F. Gerhan, Jr. Ellen Gershun and William H. Half Chandler and Barbara Gilbert James Glading and Judith Brophy Bindy Glennie Mark and Darlene Godfrev John and Kate Goegel

Mark and Doris Hampton Flizabeth and Peter Hansel Marcus and Michele Hansen Joe and Adrianne Harrison Linda Harvev Sally Stouten Hatch Phil Hatcher and Peggy Kieschnick John H. Hatheway Charles and Jeanne Hawthorne Greg and Ruth Heath Elizabeth Durfee Hengen Tom and Peggy Herbert Marcia Herlihy John H. Herrington Carol Hess Daughter of Carol Hess Doug Hill and Alexandra Breed Ramsav T. Hill Trust Katherine Hillier Barbara G. Hilton Jav and Mariorie Hodes John and Jean Hoffman Dr. Jeremy Hogan and Mrs. Nicole Hogan Katharvn S. Hok Howard B. Hoke Carol Hollis Jacob Holubeck Chris Hormel Laurel Horne Nancy A. Hubbe Sara Hubner Peg Hume Martha A. Hunt and Robert Moser Leo F. Immonen and Mariorie A. Immonen Peter and Deborah Imse Harold Janeway William Jarcho and Susan Traff Jo Lynne J. Johnson Dick Jones and Viki Bok Terri Jones Sher Kamman

Ann M. Kellev Karen Kelly and Matt Cahillane Marjorie Kelly and Shelley Alpren Barbara Keshen Wendy Kessler and William Bland Phyllis Killiam-Abell Kenneth and Sarah Kimball Steve and Daphne Klein Ken and DeDee Kunhardt Susan Labandibar Michael and Mildred LaFontaine Shawn V. LaFrance and Rebecca Farver Rose Marie Lanier Revocable Trust Rev. Ellen W. Lankhorst Susan Lantz Frances Moore Lappe

Senator Sylvia and Robert Larsen Paul J. LeVie Thomas W. Lincoln Eva C. Lindpainter Jason and Pamela Little Family Trust Dean Lizotte Janet Lizotte

Erin Longan Rebecca Loveiov Reed Lov Nancy Lukens Judy Mack William O. Maddocks

Tom Manero Elizabeth Rakowsky Marshall Thomas N. Masland and Sylvia K. Bates

Grace Mattern Linda Mattlage Dale S. Maver Douglas E. Mayer

Ellen Mayer and Malcolm Pittman

Beth McGuinn Ellen McGuire Peri and Tim McKenna

Jane and Peter McLaughlin

Andv McMillan Bridger A. McSweenev Dylan E. McSweeney Abriete and Yadim Medore Sarah B.E. and Michael Melasecca How to invest

■ Opportunity NH Investments range from \$1,000 to more than \$1 million.

■ Minimum one-year term.

Mike Morton

Andrea Nash

Sherrill S. Nixon

Martin Novom

Flizabeth Moulton

Brigid Murray and Michael Coty

Roger and Linda Murray

Robert Z. and Nita Norman

■ Investors can choose a fixed interest rate up to 5%, depending on term.

■ Investments are neither guaranteed nor government-insured.

Call Ken Kunhardt at (800) 432-4110, ext. 716, email him at kkunhardt@communityloanfund.org or visit communityloanfund.org/invest for more information.

Donna Melillo John and Alice Pepper David and Doreece Miller Albert and Frica Pfister Debra and Stanley Miller Francine C. Philippe Suzanne S. Miller Robin Picard Anne D. Milne Dennis and Patricia Pinski Richard and Susanna Minard Nicholas Maver Pittman Juan Altmaver Pizzorno Doug Morin Jeffrey Morin and Dr. Ben and Ellen Platt Elizabeth Hamlin-Morin

Anita Plourde Lorraine B. Morong Madeleine Pluhar Frances D. Potter Laurel M. Powell Gavle and Robert Murphy

Stephen and Rebecca Powell

Joan C. Pratt Philip Preston

Patrick and Kendra O'Donnell

Betty Olivolo Amanda Osmer Janet Fitch Parker

Amelia L.A. Parrish Richard Pendleton and Sage Wheeler

Janet Prince and Peter Bergh Bill and Anne-Marie Nichols Victoria Pulos Chris and Alison Pvott Katherine M. Raisz Connie L. Rakowsky Tod Ramsever and Beth Salerno Beth Raymond Robin Read Judith Reed and Richard Cornelius Rebecca Reno Bonnie Rill

29 28

Barbara Kassler

Bob and Hilary Keating

Richard L. and Jane M. Kaufmann

Investors cont

Marta Stockwell

Lee and Byron Stookey

Adam Roberts Martha and Dana Robes Dale and Christine Rockfeller John P. Rogers Paula Rogers Randolph and Deborah Roody Marc J. Rosenbaum Jack Ruderman and Amy Messer Gordon and Barbara Russell Hassan W. Salley and Nadine A. Salley David Salzberg Cornelia Sargent and Scott Nielsen Mary Lee Sargent Jeff and Jill Savage Bonnie Scadova Jan Schaffer David and Monique Scharlotte John D. Schenk Molly Potter Scheu, in honor of Joey Potter Christopher and Lael Schwabe Laura Scott Gary and Jane Shapiro Charles and Ellen Sheridan Herbert Shuer Gregory Sieczkiewicz Richard B. Siek Dick and Sheila Siener Javme and Laura Simoes Kathleen Smith and Geoffrey Hubbell Mike and Jean Smith Joseph L. Solomon Solso Family Anitra Sorensen Robert Souza and Helena Koay Robert Spiegelman and Truda Bloom

Ruth and Dick Stuart John and Nadine Suhrbier Glenn and Heather Sweeney Joan M. Talarico Ron and Martha Taylor Ann Tennev Mary Till Edward J. Tomey and Maich Gardner Christopher Toy and Alan Amos Kathy Traynor Marie Trigg Norm and Pat Turcotte Yusi and David Turell Judy Ullman Ed and Dale Valena John Valpey Elsie P. van Buren James C. Van Dongen Sandi Van Scovoc Peter and Lee Vandermark Sara Varela and Carlos Rincon Mary and Danny Veerkamp Anna Von Mertens and Chris Anderson Robin and Mark Walkup Andrea Walsh and Andrew Davis Dianne Walsh-Green Margaret B. Watkins David Watters Juliane and Daniel Weeks Bethann A. Weick and Ryan J. Harvey **Bob Weick** Maria Weick Craig Welch and Stefany Shaheen David and Cynthia White Nancy Wight Patricia Wilczynski Anne Williams Christopher P. Williams

Linda and Bob Williams Thomas R. Willits and Nancy J. Wheeler Sara J. Willoughby Robert O. Wilson Harry and Stephanie Woodley Walter Pierce Woodward Jennifer Wright and Stan McCumber Lucv K. Wvman Lorev Zahn Susan and Mark Zankel William and Barbara Zeckhausen

Financial Institutions

Bank of America Bank of New England Bank of New Hampshire Bar Harbor Bank and Trust Citizens Bank Eastern Bank Enterprise Bank Federal Savings Bank Franklin Savings Bank Kennebunk Savings Bank Ledyard National Bank Mascoma Bank Meredith Village Savings Bank



Merrimack County Savings Bank NBT Bank Northway Bank Optima Bank & Trust Parnassus Equity Income Fund Pentucket Bank People's United Bank Piscatagua Savings Bank Profile Bank **Provident Bank** Santander Bank Savings Bank of Walpole St. Marv's Bank TD Bank Wells Fargo

Norwin S. and Elizabeth N. Bean

Calvert Social Investment Foundation

Foundations

Endowment for Health

Anonymous (9)

Foundation

Ford Foundation Mary Gale Foundation, Inc. HNH Foundation Lantos Foundation John Merck Fund New Hampshire Charitable Foundation Page Hill Foundation **Putnam Foundation** River Foundation Schocken Foundation Saul O. Sidore Memorial Foundation Solso Family Foundation Lydia B. Stokes Foundation Threshold Foundation Twin Pines Cooperative Foundation **UNH Foundation**

Governmental/ **Ouasi-Governmental**

New Hampshire Housing Finance Authority



Not-for-Profit. Businesses. and Other

Anonymous (7) 491 F Industrial Park Dr Condo Owners Association Amoskeag Industries Better Business Bureau of New Hampshire Common Good Finance Community Action Partnership of Strafford County Cooperative Fund of New England Cooperative Regions of Organic Producer Pools Doris L. Benz Community Center Frances Fund Friends of Wapack **Greater Concord Chamber** of Commerce

Hearthstone Community Association

Henniker Historical Society **Durham Unitarian Universalist** High Mowing School Fellowship Episcopal Church of the Messiah. **ICARUS Social Capital** Jewish Federation of New Hampshire North Woodstock Leadership New Hampshire Episcopal Church, USA -Mayhew Program Economic Justice Loans Monadnock Community Land Trust Episcopal Churchwomen of Christ Monadnock Folklore Society Episcopal, North Conway The Music Hall Episcopal Diocese of Iowa Naropa University Episcopal Diocese of New Hampshire Nashua Soup Kitchen and Shelter First Church Congregational, New Castle Historical Society United Church of Christ, Rochester New Hampshire Chapter of the First Church of Christ Scientist. National Association of Social Workers New Hampshire Children's Trust New Hampshire SPCA Trust Opportunity Finance Network Peterborough Human Services Fund PI Investments, LLC Plowshare Farm. Inc.

Concord First Church of Christ Scientist. Manchester Gilford Community Church Got Lunch! Laconia -Congregational Church of Laconia Grace Episcopal Church, Manchester Grey Nuns of the Sacred Heart Hanover Monthly Meeting of the Religious Society of Friends Henniker San Ramon Sister Community Project Holy Trinity Lutheran Church, Newington Mercy Investment Services Mount Saint Mary Academy New England Annual Conference of the United Methodist Church New England Yearly Meeting of Friends Northern New England District of the Unitarian Universalist Association of America **Religious Communities** Investment Fund Sisters of Charity of Cincinnati

Sisters of Charity of Nazareth

Sisters of Holy Cross

Hampstead

Sisters of Charity of St. Elizabeth

Society of the Holy Child Jesus -

American Province

Sisters of St. Francis of Philadelphia

St. Christopher's Episcopal Church,

St. George's Episcopal Church, Durham St. James Church Thrift Shop, Keene St. James Episcopal Church, Keene St. John's Episcopal Church, Portsmouth St. Paul's Episcopal Church, Concord Starr King Unitarian Universalist Fellowship Trinity Episcopal Church, Meredith Unitarian Universalist Church of Concord Unitarian Universalist Church of Manchester Unitarian Universalist Church of Milford Unitarian Universalist Church of Nashua Unitarian Universalist Common Endowment Fund, LLC Unitarian Universalist Fellowship of the Eastern Slopes Unitarian Universalist Society of Laconia

Investment Advisors and Consultants

A number of clients from these firms invest in the Community Loan Fund.

Balanced Rock Investment Advisors Charter Trust Clean Yield Asset Management Clearbrook Global Advisors Davis Wealth Advisors Fresh Pond Capital Ledyard Financial Advisors Loring Wolcott & Coolidge-Sustainability Group Pathstone Federal Street Advisors Prime Buchholz Stakeholders Capital Trillium Asset Management Veris Wealth Advisors

All Saints' Episcopal Church, Littleton

Seacoast Rotary

War Resisters League

Windy Acres Cooperative

Adrian Dominican Sisters

Dover Friends Meeting

Rotary Club of the Capital City

St. Joseph Community Services

Woodland Community School

Religious Organizations

All Saints' Episcopal Church, Wolfeboro Brookside Congregational Church, Manchester Christ Church Episcopal, North Conway Church of Our Saviour, Milford Church of the Transfiguration, Derry Concord Quaker Meeting Congregational Church of Henniker Congregational Church of Laconia

30

Marcy Stanton

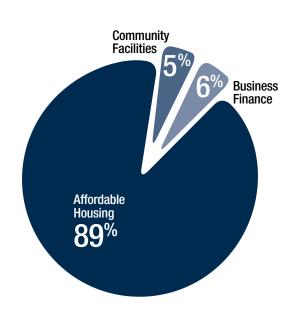
Craig Stockwell

John Stix

Ken and Ilene Stern

Financials

Loan Portfolio



| PROGRAM | LOAN BALANCE | % LOAN BALANCE |
|-----------------------------------|---------------|----------------|
| | | |
| AFFORDABLE HOUSING | | |
| ROC-NH (manufactured-home co-ops) | \$72,898,030 | 61% |
| Welcome Home Loans | \$31,973,847 | 27% |
| Community Housing | \$1,627,626 | 1% |
| Affordable Housing subtotal | \$106,499,504 | 89% |
| | | |
| COMMUNITY FACILITIES | | |
| Child Care Facilities | \$1,224,905 | 1% |
| Nonprofit Facilities | \$5,218,847 | 4% |
| Community Facilities subtotal | \$6,443,752 | 5% |
| | | |
| BUSINESS FINANCE | | |
| Vested for Growth | \$1,031,125 | 1% |
| Business Builder | \$5,530,568 | 5% |
| Business Finance subtotal | \$6,561,692 | 6% |
| | | |
| TOTAL | \$119,504,948 | 100% |

Operating Budget





Staff and Board

Board of Directors

Janet Ackerman. Vice Treasurer Peter Brankman. Treasurer Don Brueggemann Tom Bunnell, Chair Naomi Butterfield. Vice Secretary Kim Capen Juliana Eades. President Pam Laflamme Kate Luczko Betsy McNamara, Secretary Dan Muller Brigid Murray, Vice Chair

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Anthony Poore

Paula Rogers

Michael Swack,

Emeritus

Paul Spand

Jamie Richardson

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Brigid Murray. Chair Paula Rogers Paul Spang, Vice Chair

Finance Committee

Peter Brankman. Chair/Treasurer Don Brueggemann. Vice Chair Juliana Eades Dan Muller

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Committee Juliana Eades Betsv McNamara. Chair **Brigid Murray** Anthony Poore Jamie Richardson. Vice Chair

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Nadine Sallev

Betsy Segal

Liz Short

Heather Ralphs

Bonnie Scadova

Gail Smith Mat Solso Melanie Steenbeke Michelle Supry Bethany Tarbell Aja Tessier

Photography

Ron Thompson

Steve Varnum

Kate & Keith Photography. kateandkeithphotography.com; except for pp. 20-21, courtesy of University of New Hampshire.

Design

Communicators Group, communicators group.com

Printing

RAM Printing, Inc; ramprinting.com This booklet was printed using vegetable-based inks and paper utilizing 10% consumer waste.

Connect with Us











Contact Information

New Hampshire Community Loan Fund 7 Wall Street, Concord NH 03301 Tel: (603) 224-6669 Toll free: (800) 432-4110

Faxes:

Main: (888) 965-6651 Welcome Home Loans: (855) 230-5480 ROC-NH: (855) 230-5479 IDA: (855) 230-5480

info@communityloanfund.org www.communityloadfund.org

Programs, Mission, Founding Beliefs

Programs

Affordable Housing

ROC-NH

Since 1983, building long-term value for owners of manufactured homes in New Hampshire's resident-owned communities by helping them purchase and manage their communities.



Welcome Home Loans

Since 2002, providing mortgage loans for manufactured homes in resident-owned communities. Starting in 2012, also providing mortgage loans to owners and buyers of manufactured homes on their own land.

Community Housing

Since 1989, providing loans and technical assistance to nonprofit housing organizations to acquire, develop, and manage affordable rental housing.

Community Facilities

Nonprofit Facilities

Since 1984, providing loans to nonprofit organizations to buy, renovate, or build facilities that support essential community services.

Child Care Facilities

Since 1995, providing loans, training, and assistance to child care centers and home-based providers to preserve and create facilities.

Business Finance

Business Builder

Since 1996, providing loans and business education to support the growth and resilience of small businesses and their ability to provide quality jobs.

Vested for Growth

Since 2002, providing investments and business education to help owners grow their businesses by engaging their people and adding value for their customers.



Founding Beliefs

Some obstacles people face are not due solely to low incomes, but also to lack of access to credit.

AND

Many people with capital will invest in basic human needs if there is a way to do so.

Mission

To serve as a catalyst, leveraging financial, human, and civic resources to enable traditionally underserved people to participate more fully in New Hampshire's economy.

We do this by:

- providing loans, capital and technical assistance:
- complementing and extending the reach of conventional lenders and public institutions: and
- bringing people and institutions together to solve problems.

We believe in Opportunity. For All.



New Hampshire Community Loan Fund

7 Wall Street Concord, NH 03301

(603) 224-6669

communityloan fund.org

The power of Moluments of Molum